

PatientReport

Central Region

Information about your patients who are
Pennsylvania Blue Shield customers

June 1998

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PEBTF claim submission procedures outlined

The Pennsylvania Employees Benefit Trust Fund (PEBTF) uses Pennsylvania Blue Shield's provider network and processing system.

Here is an outline of the claim submission and PEBTF major medical processing requirements.

Professional fee submissions

You can submit these claims electronically. Call Direct Access Services (DAS) at (800) 992-0246 for more information on electronic claims submission.

Submit all 1500A claim forms to:

Pennsylvania Blue Shield
PO Box 890062
Camp Hill, Pa. 17089-0062

Pennsylvania Blue Shield is the initial processing location for all professional service claims for PEBTF members. Submitting claims incorrectly to the PEBTF delays their processing.

Once your office receives our Explanation of Benefits, submit any remaining billable balances (such as, non-covered services) to the PEBTF for consideration under the member's major medical coverage.

Major medical filing

The following information is required for the PEBTF to process claims under the member's major medical benefits:

1. Itemized bill (include procedure code, diagnosis and charge).
2. PEBTF major medical claim form, completed and signed by the patient.
3. Pennsylvania Blue Shield Explanation of Benefits.

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If these key components are not included, you may experience processing delays and possible denials.

Submit major medical claims to:

Pennsylvania Employees Benefit Trust Fund
150 South 43rd Street
Harrisburg, Pa. 17111

BlueCard Worldwide adds U.S. Virgin Islands Plan

As of April 1, 1998, Blue Cross Blue Shield of the U.S. Virgin Islands became the newest Blue Cross Blue Shield licensee to participate in BlueCard Worldwide.

Eligible members of this plan will carry Blue Cross Blue Shield identification cards with alpha prefix **JVI**, plan codes 463/963 and the "PPO in a suitcase" logo.

Inpatient, outpatient and professional claims for Blue Cross Blue Shield of the U.S. Virgin Islands members are eligible for BlueCard processing. Please send claims for these members directly to Pennsylvania Blue Shield for processing.

If you have any questions concerning BlueCard Worldwide, please contact your Provider Relations representative.

New central site group

Here is a new group that began a central site processing arrangement with Pennsylvania Blue Shield.

Group name	Group number	Alpha prefix	Coverage type	Effective date
Crompton & Knowles	CKC300000	CKC	PremierBlue PPO	April 1, 1998

For the most efficient means of claims submission, submit these claims electronically. Call Direct Access Services at (800) 992-0246 for more information about electronic claims submission.

You can also submit claims on a 1500A claim form. Send 1500A paper claims to:

Pennsylvania Blue Shield
PO Box 898852
Camp Hill, Pa. 17089-8852

Direct inquiries to:

Pennsylvania Blue Shield
PO Box 890071
Camp Hill, Pa. 17089-0071
(717) 975-8288

PremierBlue network supports Access Care II

In the August 1996 **PRN**, we announced a new preferred provider organization (PPO), Access Care II. This PPO, offered by Blue Cross of Northeastern Pennsylvania and Pennsylvania Blue Shield, is supported by the PremierBlue network in Northeastern Pennsylvania.

Access Care II has a select network of hospitals. If you are a PremierBlue network professional with active staff privileges at one or more of the Access Care II preferred hospitals, you are considered a member of the network.

In addition, PremierBlue health care professionals who typically do not have hospital admitting privileges – for example, physical therapists, optometrists, chiropractors, psychologists, independent laboratories, speech pathologists, audiologists, radiologists, dermatologists and certified registered nurses – are also considered Access Care II network health care professionals.

Currently, the hospital network is comprised of the following facilities in the Blue Cross of Northeastern Pennsylvania service area:

Access Care II Acute Care Hospitals	
Barnes-Kasson County Hospital – Susquehanna	Susquehanna Health System: • Divine Providence Hospital Campus – Williamsport • Muncy Valley Hospital Campus – Muncy • Williamsport Hospital & Medical Center – Williamsport
Community Medical Center Health Systems – Scranton	
Gnaden Huetten Memorial Hospital – Lehighton	
Greater Hazleton Health Alliance: • Hazleton General Hospital – Hazleton • Hazleton-Saint Joseph Medical Center – Hazleton	
Marian Community Hospital – Carbondale	Troy Community Hospital – Troy
Memorial Hospital – Towanda	Tyler Memorial Hospital – Tunkhannock
Mercy Hospital – Scranton	Wayne Memorial Hospital – Wayne
Mercy Hospital – Wilkes-Barre	Wyoming Valley Health System: • First Hospital Wyoming Valley – Wilkes-Barre • Nesbitt Memorial Hospital – Kingston • Wilkes-Barre General Hospital – Wilkes-Barre
Mid-Valley Hospital – Peckville	
Montrose General Hospital – Montrose	
Moses Taylor Hospital – Scranton	
Palmerton Hospital – Palmerton	
Pocono Medical Center – East Stroudsburg	
Robert Packer Hospital – Sayre	
Soldiers & Sailors Memorial Hospital – Wellsboro	

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Access Care II Rehabilitation Hospitals

Allied Services, Inc. – Scranton

Department of Veteran's Affairs Medical Center – Wilkes-Barre

John Heinz Institute of Rehabilitation Medicine – Wilkes-Barre

With Access Care II, members are not required to select a primary care physician and can seek care from any provider. Members receive coverage for most services performed by network health care professionals with little or no out-of-pocket costs. However, they incur out-of-pocket costs through deductibles and coinsurance for services performed by out-of-network health care professionals.

Access Care II provides comprehensive coverage for a wide range of services, including office visits and preventive care, such as routine physical examinations, well-baby care and selected screening exams. Access Care II also incorporates managed care features such as precertification and case management to ensure that members receive the most appropriate and cost effective care.

Access Care II does not require referral forms; however, it is to your patients' advantage to use network professionals. To confirm you are referring to a network professional, please call us at (800) 345-3806.

If you have any questions or would like to join the PremierBlue network, please call your Provider Relations representative at (717) 731-2045.

Alcoa uses PremierBlue network in Lebanon

Beginning May 1, 1998, 561 Alcoa employees were enrolled in a preferred provider organization (PPO) program that uses the PremierBlue network. These members live in the Lebanon area.

Alcoa's identification cards include the alpha prefix **APM**. Please report the member's complete identification number, including the **APM** prefix, on all claims.

When services are obtained from a PremierBlue health care professional, the member is responsible for a \$10 office visit co-payment.

Prescription drugs will be handled directly by Walgreens.

When appropriate, please refer Alcoa members to Capital Blue Cross network facilities.

Submitting claims

Submit claims for employees of Alcoa electronically or on a 1500A claim form. Submit paper claims to:

Pennsylvania Blue Shield
PO Box 890062
Camp Hill, Pa. 17089-0062

Inquiries

PremierBlue professionals may direct inquiries to:

Pennsylvania Blue Shield
PO Box 898847
Camp Hill, Pa. 17089-0062
(717) 975-5054

Questions

If you have any questions concerning the coverage for Alcoa employees or would like to join the PremierBlue network, please contact your Provider Relations representative.

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