

Claim Filing Addresses – Western Region Only

Electronic Claim Submission

NaviNetSM is the fastest way to submit claims to Highmark. If your office is not NaviNet enabled and you would like more information on electronic claims submission via NaviNet please contact your Highmark Blue Cross Blue Shield Provider Relations representative.

Claim Submission Postal Addresses

If you are not submitting claims electronically, use the chart below to determine the correct address if you are a western region provider.

[What Region Am I?](#)

If Type Of Claim Is...	Then Mail To...
KeystoneBlue DirectBlue (group) <i>ShortTermBlue</i>	Highmark Blue Shield Claims Processing P.O. Box 898819 Camp Hill, PA 17089-8819
DirectBlue (individual) PreferredBlue PPOBlue EPOBlue BlueCard Claims	Claims Processing P.O. Box 890062 Camp Hill, PA 17089-0062
SecurityBlue FreedomBlue	Claims Processing P.O. Box 890170 Camp Hill, PA 17089-0170
FreedomBlue PPO Private-Fee-For Service (PFFS)	FreedomBlue PFFS P.O. Box 890170 Camp Hill, PA 17089-0170
Highmark Blue Shield Medical-Surgical claims (Including BlueCard PPO):	Highmark Blue Shield P.O. Box 890062 Camp Hill, PA 17089-0062
Highmark Blue Shield Indemnity Major Medical	Highmark Major Medical P.O. Box 890393 Camp Hill, PA 17089-0393
Signature 65	Highmark Blue Shield P.O. Box 898845 Camp Hill, PA 17089-8845
MedigapBlue	Claims should be submitted directly to Medicare. Providers may submit Medicare Summary notices or other remittance if applicable to: Highmark Blue Shield P.O. Box 898845 Camp Hill, PA 17089-8845

Claim Filing Addresses, continued

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If Type Of Claim Is...	Then Mail To...
Federal Employee Program (FEP) claims	Federal Employee Program P.O. Box 898854 Camp Hill, PA 17089-8854
ClassicBlue Individual Traditional Indemnity	Highmark Major Medical P.O. Box 890393 Camp Hill, PA 17089-0393
CompleteCare Individual Comprehensive Major Medical	Highmark Blue Shield P.O. Box 898819 Camp Hill, PA 17089-8819
SpecialCare	Highmark Blue Cross Blue Shield Claims <i>P.O. Box 890062</i> <i>Camp Hill, PA 17089-0062</i>
Home Infusion Therapy (HIT)	Highmark Blue Cross Blue Shield P.O. Box 2718 Pittsburgh, PA 15230
DME/Respiratory Supplies/Orthotics/Prosthetics for HMO and Medicare Advantage Products	DMEnson, Inc. P.O. Box 81460 Rochester Hills, MI 48308-1460
DME/Respiratory Supplies/Orthotics/Prosthetics for KeystoneBlue SelectBlue DirectBlue	Claims Processing P.O. Box 898819 Camp Hill, PA 17089-8819
DME/Respiratory Supplies/Orthotics/Prosthetics for PPOBlue, Premier Blue PPO, Traditional Indemnity	Claims Processing P.O. Box 890062 Camp Hill, PA 17089-0062
DME/Respiratory Supplies/Orthotics/Prosthetics for Highmark Blue Shield Indemnity Major Medical	Highmark Blue Cross Blue Shield P.O. Box 890393 Camp Hill, PA 17089-0393
For Behavioral Health Only: For Traditional Indemnity, PremierBlue Shield, BlueChip Indemnity, BlueCard PPO, and Federal Employee Program PPO send claims to	Highmark Blue Shield P.O. Box 890062 Camp Hill, PA 17089-0062

Claim Filing Addresses, continued
Western Region Only

If Type Of Claim Is...	Then Mail To...
For BlueCard POS where Highmark BCBS is the control plan:	Highmark Blue Shield P.O. Box 890062 Camp Hill, PA 17089-0062
For BlueCard POS where Highmark is not the control plan: Please contact the home plan for claims filing instructions.	
Blue participating providers and non-Blue providers should submit their behavioral health claims to the local Blue Plan.	
